



NAFAA MOHAMED

Cloud Administrator – System Engineer

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📍 Jette, Brussels

FR – EN – NL

Professional summary

IT professional with experience in system administration and end-user support, specializing in Azure cloud administration and infrastructure management. Skilled in automation, secure infrastructure, and technical troubleshooting – now focused on moving into a cloud/Azure administration role.

Technical Skills

- **Systems & Platform** : Windows Server, Linux server, Active Directory, Azure, M365 collaborative tools
- **Network** : TCP/IP, VPN, DNS, DHCP, Firewall
- **Database management** : SQL
- **Virtualization & Containerization** : Proxmox, Docker
- **Automation & Scripting** : GIT, Python, Bash, PowerShell

Experience

IT Support Engineer | EPAM Systems Belgium

2026–Now

- Provide Level 2–3 technical support to 50 users.
- Installation, configuration and security patching of Linux & Windows servers.
- Manage network incidents (Firewall, DHCP, DNS issues, hardware,...)
- Network and security monitoring using dedicated tools.
- Developed new features for internal applications, using Python, React, PostgreSQL and Docker.

Cloud-System Administrator | BIG against breast cancer

2022–2026

- Provide Level 2–3 technical support to 50 users.
- Installation, configuration and security patching of Linux & Windows servers.
- Manage network incidents (Firewall, DHCP, DNS issues, hardware,...)
- Network and security monitoring using dedicated tools.
- Developed automation scripts to streamline repetitive tasks, improve the productivity across various departments.
- Developed new features for internal applications, using Python, React, PostgreSQL and Docker.

Soft Skills

Effective communication * Analytic, problem solving and autonomous * Stress management –
Able to work under pressure * Continuous learning

Certifications & Courses

Microsoft Az–900 * ITIL v4 Foundation (Courses) * Comptia A+

Education

Université Libre de Bruxelles – Bachelor's degree – Computer Science